

# Planning and Building Application Online Submission User Guide

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## **General Information about Online Submission**

Planning and Building applications can now be submitted on-line through the City's website. Please familiarise yourself with this user guide prior to lodging an application.

## **Required Planning and Building Application Information**

Prior to submitting an application on line, applicants should ensure they have downloaded the latest application forms and checklists. This will help to ensure that all required information is provided upon lodgement.

### **Become a Registered User Prior to Lodgment**

Being a registered user will allow you to log in prior to lodgement. From the log in page you can then lodge new applications, 'submit further information' and 'view the progress of the existing applications. Provide the following details to enable the City to set you up as a registered user to <u>building@cityofperth.wa.gov.au</u> for building or <u>planning@cityofperth.wa.gov.au</u> for planning:

- > A generic email (an admin type email) the reason for this is we only set up a company once and the login details can be used by anyone in your company.
- Postal address confirmation
- Contact Name
- Applicant Name

When set up an email containing your user name and password will be sent to the generic email address provided.

NOTE: BE AWARE THAT YOU CAN ONLY VIEW APPLICATIONS OR SUBMIT FURTHER INFORMATION THROUGH YOUR USER PORTAL IF YOUR ARE THE LISTED APPLICANT FOR THAT APPLICATIONS.

## **Application Fees**

Application fees can be paid on submission by credit card or if it is a large amount by a 'cash invoice' option which will provide you with an invoice with eft details. Please note the City's credit card payment limit is \$10,000.00

PLEASE NOTE AN APPLICATION SUBMITTED WITHOUT FEES IS DEEMED INCOMPLETE AND WILL NOT BE PROCESSED FOR LODGEMENT

## **Application File Types**

We only accept application plans in PDF.

- Please ensure that it is unlocked, no security.
- To scale
- Optimised for minimum file size
- There is an 80 megabyte restriction with a limit of 20 attachments per session, LARGE APPLICATIONS (for document/plan size exceeding 80 megabytes, or a large number of attachments) Contact Development Approvals on 08 9461 3366 to discuss lodgement options.
- The use of words with accents or the use of special characters is not allowed, some examples of words with accents – Café, Façade, Fête and special characters (! " £ % ^ & ( ) =  $\{\}[]:;@'\sim\#|<>,?$

#### **File Sizes**

The maximum total size of uploaded attachments should not exceed 80 megabytes. For LARGE APPLICATIONS (document/plan size exceeding 80 megabytes, or a large number of attachments) Contact Development Approvals on 08 9461 3366 to discuss lodgement options.

## **File Naming Convention**

Please ensure that attached document are against the correct file name. That is, Architectural Plans against the attachment box that has the file name Architectural Plan.



Where there is no file name already recorded against the attachment box please type in what the document is eg: Fire Engineer Report

If there are not enough attachments documents please refer to the 'How to Submit Additional Information'

#### **Time Out**

The online system will 'time out' after 20 minutes of non-activity, it is easier to have all attachments ready to load in one (1) folder prior to beginning submission of your application. Any application commenced but not lodged will be saved and can be edited once the user has logged back into the system. Refer to 'If Your Session Times Out' for instructions on how to retrieve and continue.

## What to do if you have forgotten your Password

Click onto 'forget password' and complete the requested details. A new password will be issued via your email. Please note that the password cannot be changed.

#### **Assistance**

#### **Submission of Building Applications**

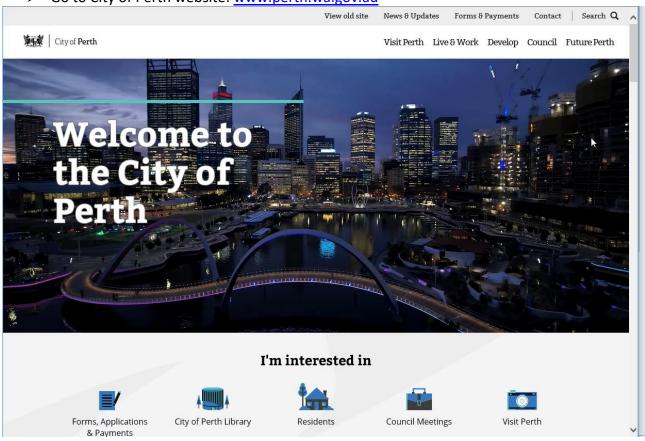
If you have any difficulties when lodging a building related application, please contact the Application Team on building@cityofperth.wa.gov.au or 9461 3366

#### **Submission of Planning Applications**

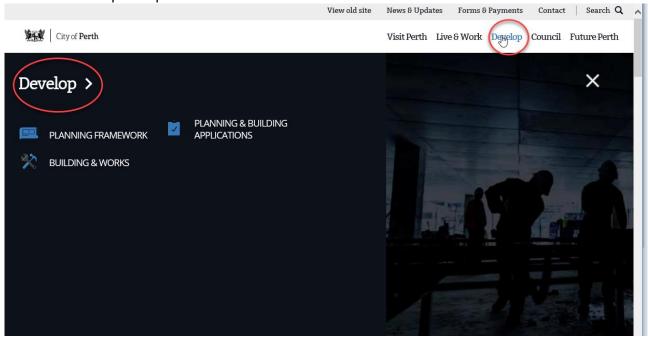
If you have any difficulties when lodging a planning related application, please contact the Application Team on planning@cityofperth.wa.gov.au or 9461 3352

# How to Locate 'Applications Online' on the City of **Perth Web Site**

➤ Go to City of Perth website: <u>www.perth.wa.gov.au</u>



- Click 'Develop' top right corner
- Click 'Develop" top left corner





Home > Develop

# **Develop**





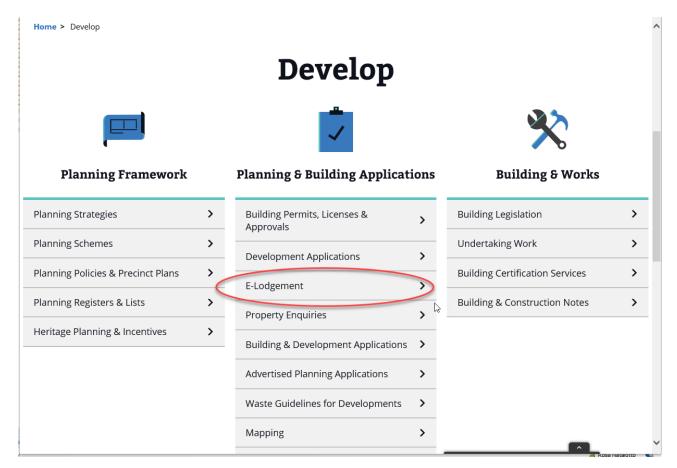


**Planning Framework** 

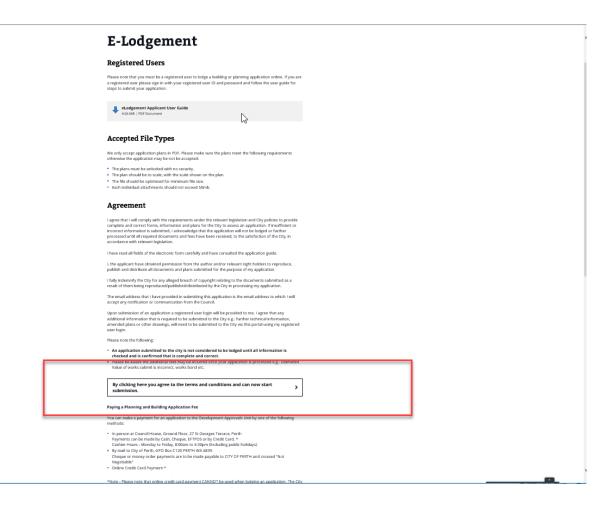
Planning & Building Applications

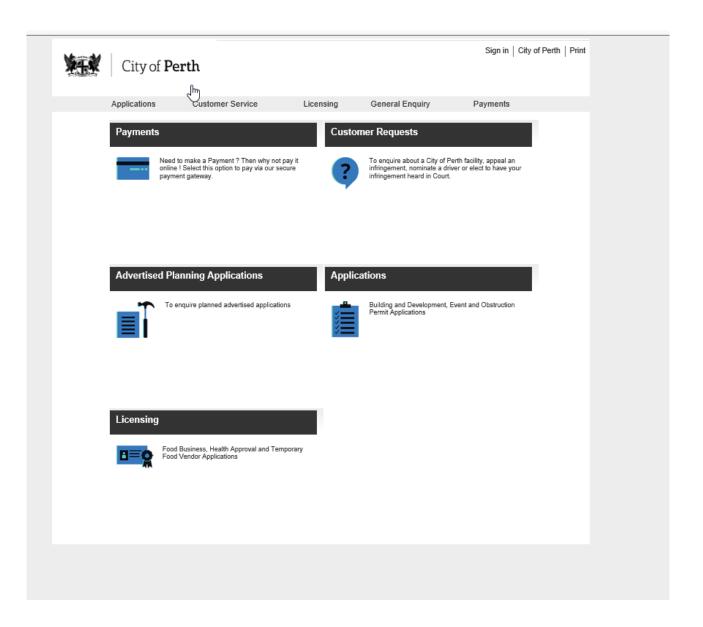
**Building & Works** 

#### Click on E-Lodgement



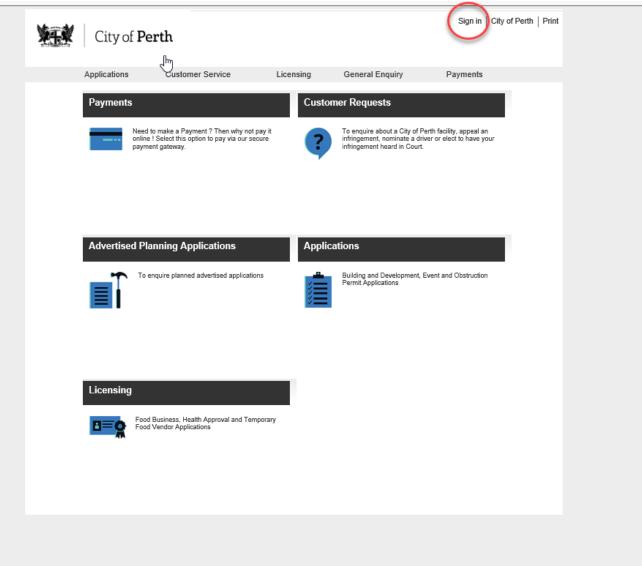
Scroll Down to 'By clicking here you agree to the terms and conditions and can now start submission"





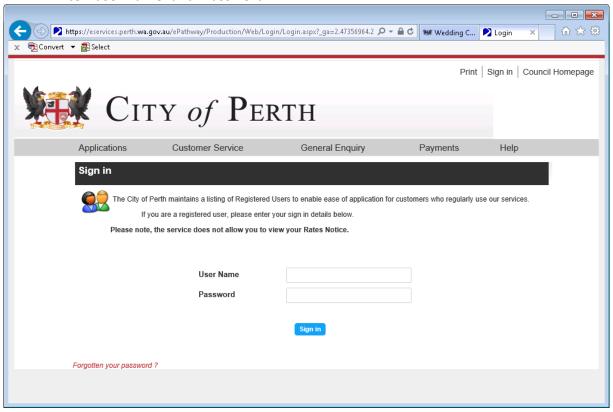
# How to Login as a Registered User

Follow the above to 'On-Line Link' (refer User Guide - Page 5)

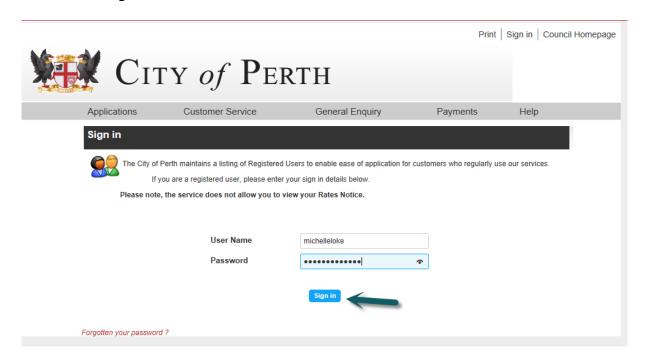


You will be taken to the 'Sign In' screen. Please enter your username and password as detailed in the first page of your welcome letter.

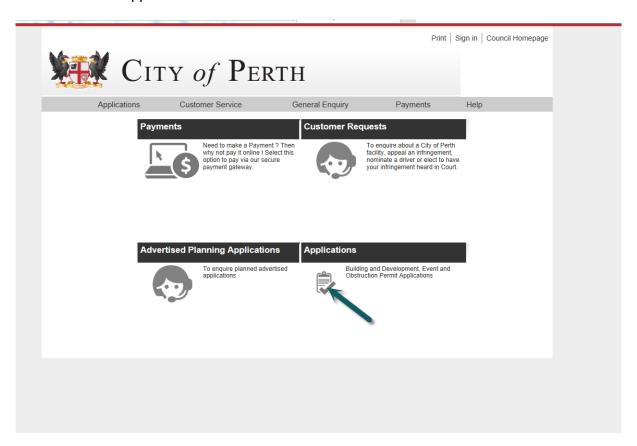
Enter 'user name' and 'Password'



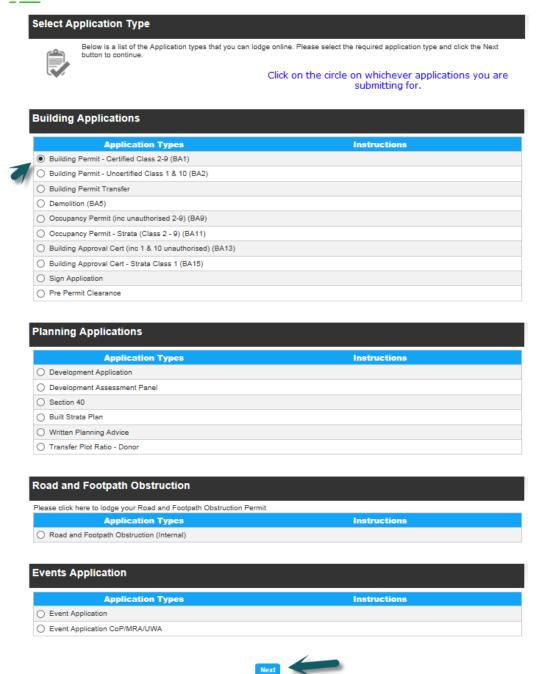
#### Click 'Sign on'



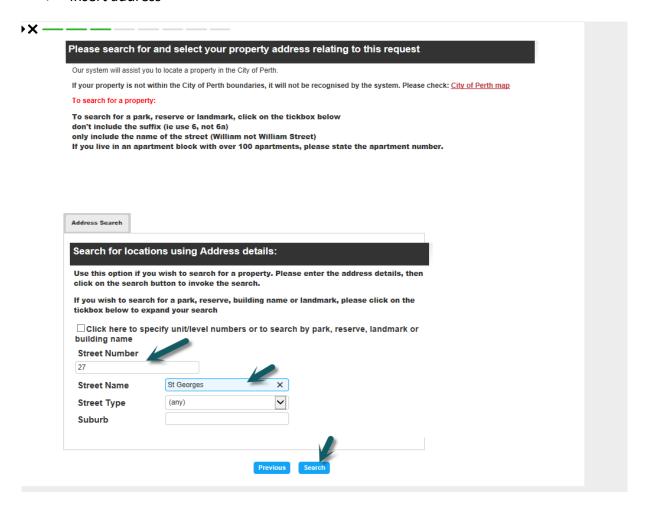
# Click on 'Applications'



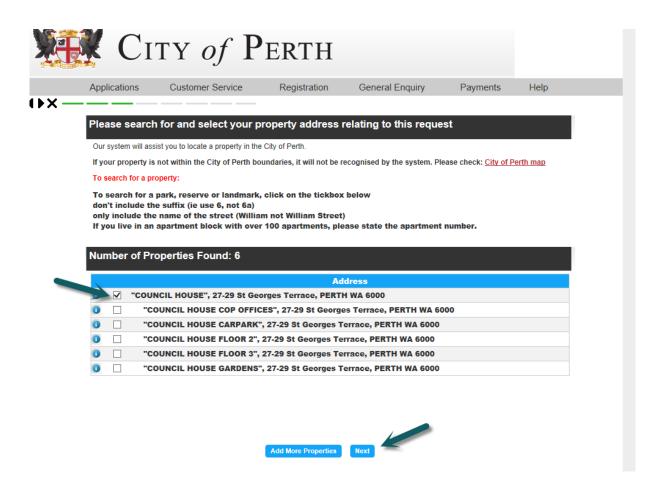
- Click on the circle of the application type you are submitting
- Click 'Next'

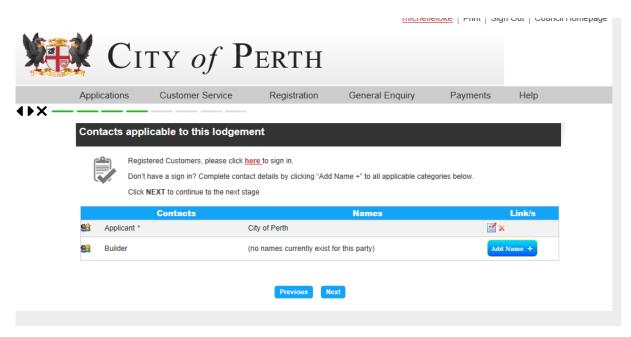


#### Insert address

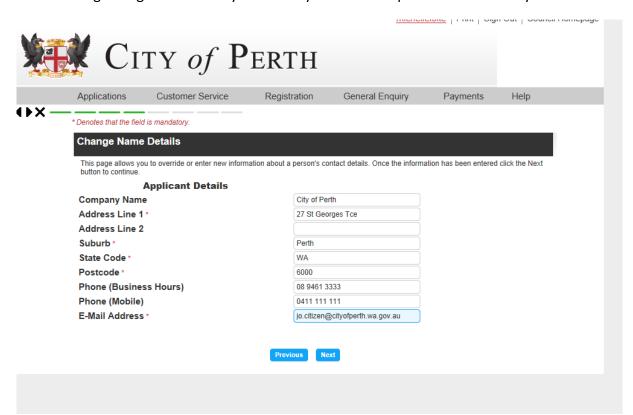


#### Tick property and click 'Next'

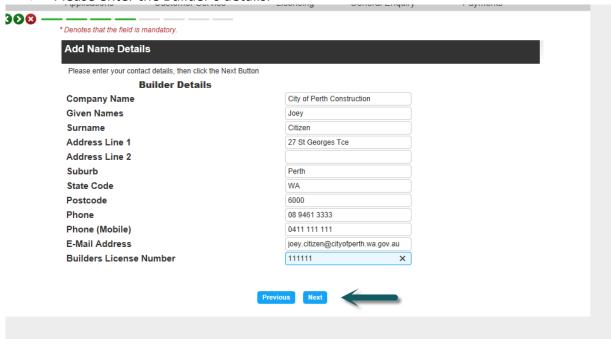




Being a 'Registered User' you will only need to complete the mandatory fields.



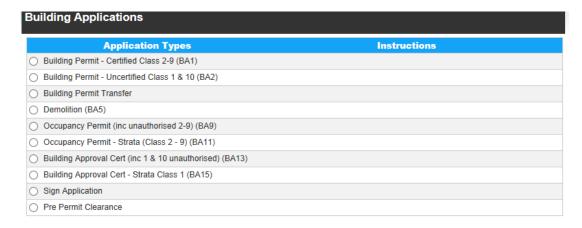
Please enter the Builder's details.



> Follow instructions under 'How to submit application- Planning' page 16 or 'How to submit application - Building' page 28

# **How to submit a Planning Application**

- Log in as a 'registered user' refer to page 9
- > Select Application Type by clicking within the circle
- > Then click 'Next'



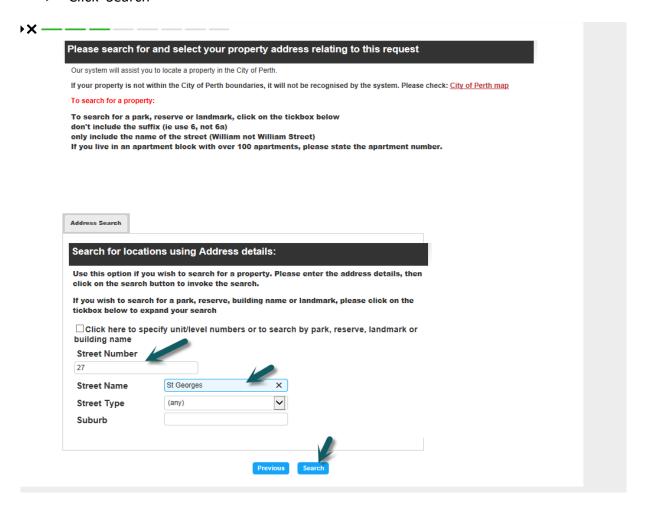
#### **Planning Applications Application Types** Instructions O Development Application Development Assessment Panel Section 40 Built Strata Plan Written Planning Advice O Transfer Plot Ratio - Donor

Road and Footpath Obstruction	
Please click here to lodge your Road and Footpath Obstruction Permit	
Application Types	Instructions
Road and Footpath Obstruction (Internal)	

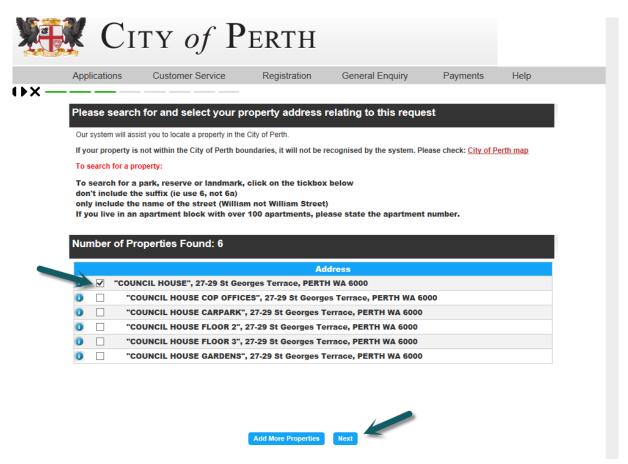
Events Application	
Application Types	Instructions
Event Application	
Event Application CoP/MRA/UWA	



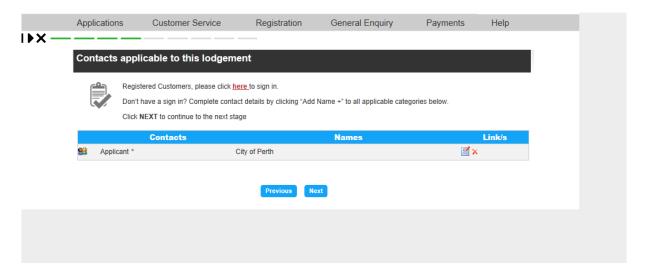
- > Add address details.
- Click 'Search'



> Tick correct property and click 'Next'

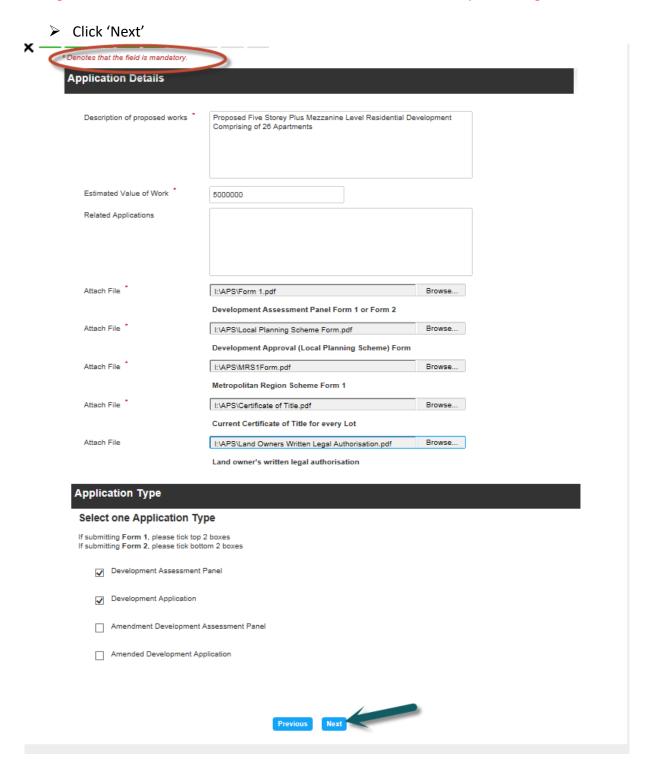


> Being a 'Registered User' you will only need to complete the mandatory fields – Refer to User Guide page 9



#### Complete requested fields and add attachments

Please ensure that attached document are against the correct file name. That is, MRS1 Form is against the correct attachment box that has the file name Metropolitan Region Scheme Form.

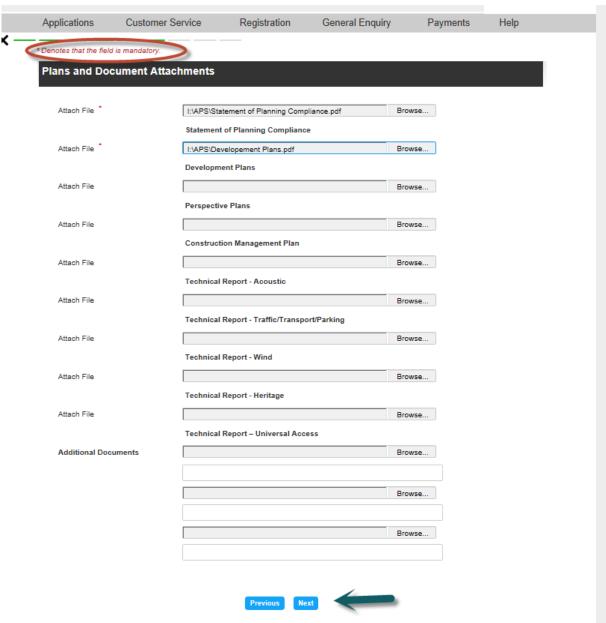


#### Attach required attachments

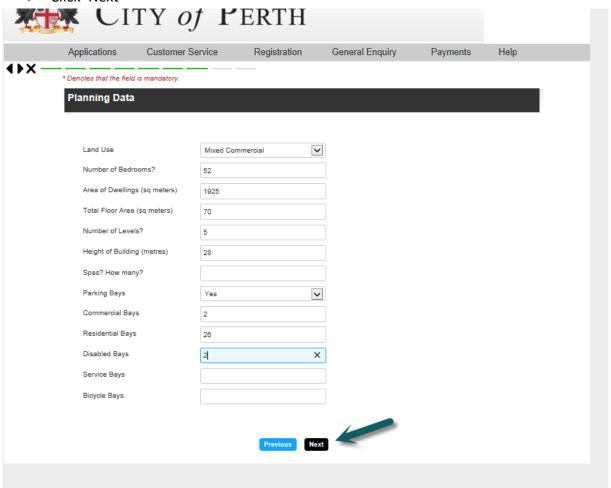
Where there is no file name already recorded against the attachment box please type in what the document is eg: Landscaping Plans

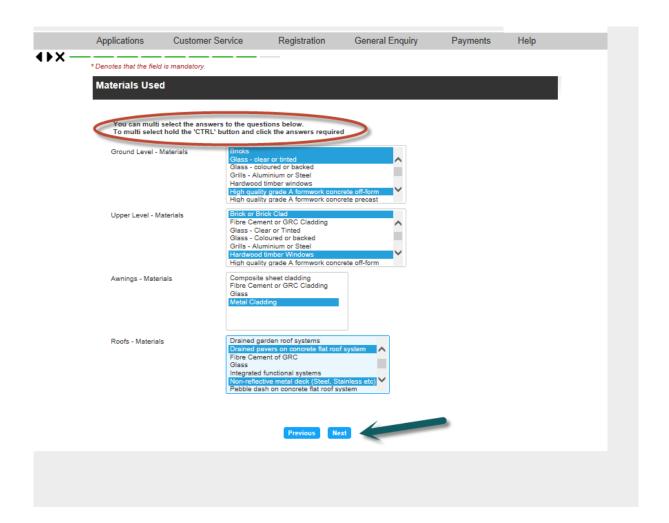
If there are not enough attachments documents please refer to the 'How to Submit Additional Information'

#### Click 'Next'

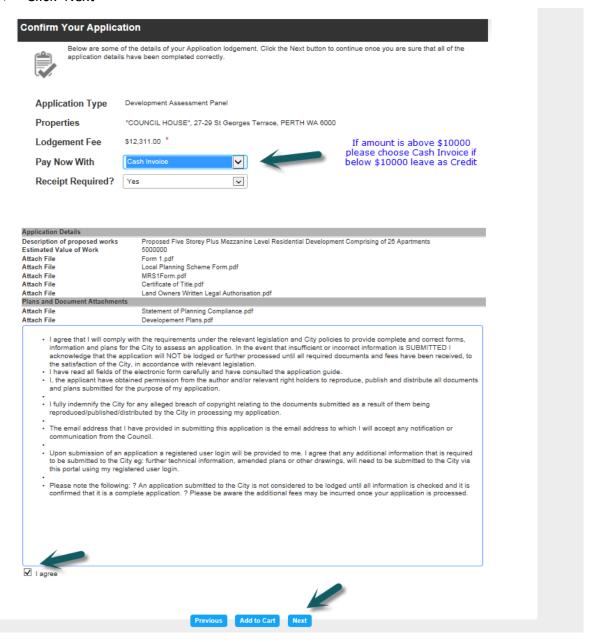


- Complete required Planning Data.
- Click 'Next'

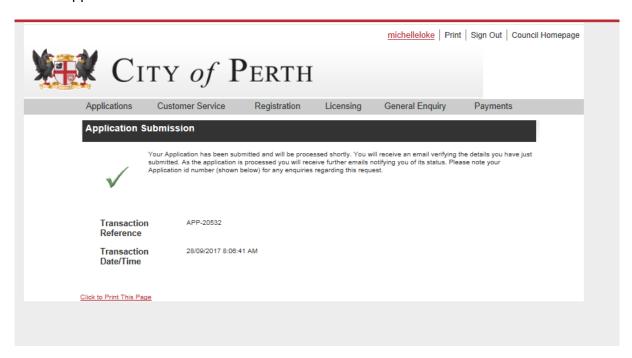




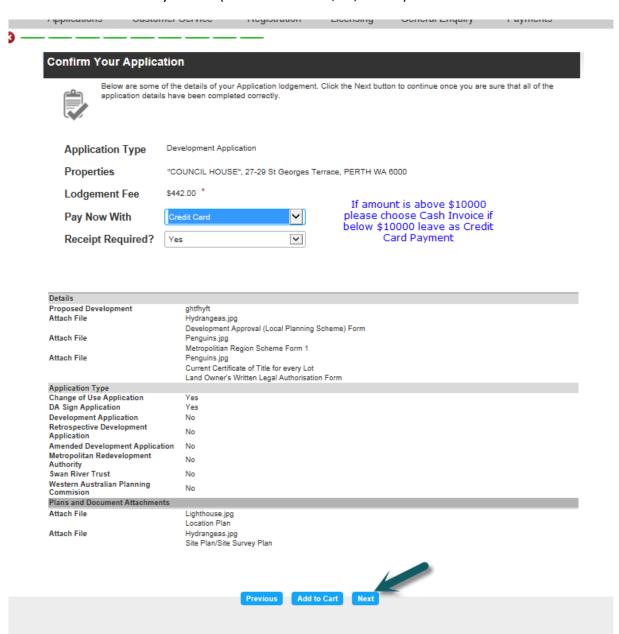
- Check summary details
- > If amount is above \$10,000 please choose 'Cash Invoice' if below \$10,000 leave as 'Credit payment' (Credit Card Payment refer to page 31
- > Tick 'I agree' box to accept statement
- Click 'Next'



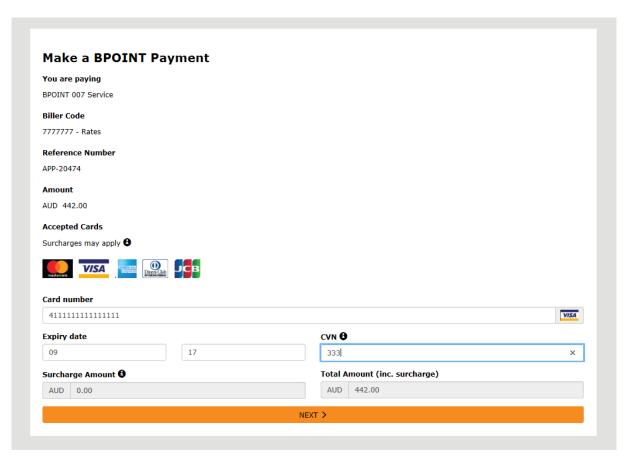
## > Application Submission Statement

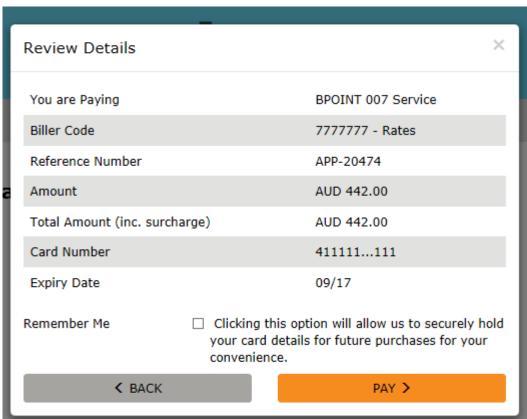


#### ➤ If Credit Card Payment – (Amounts below \$10,000.00)



#### Enter Credit Card Details



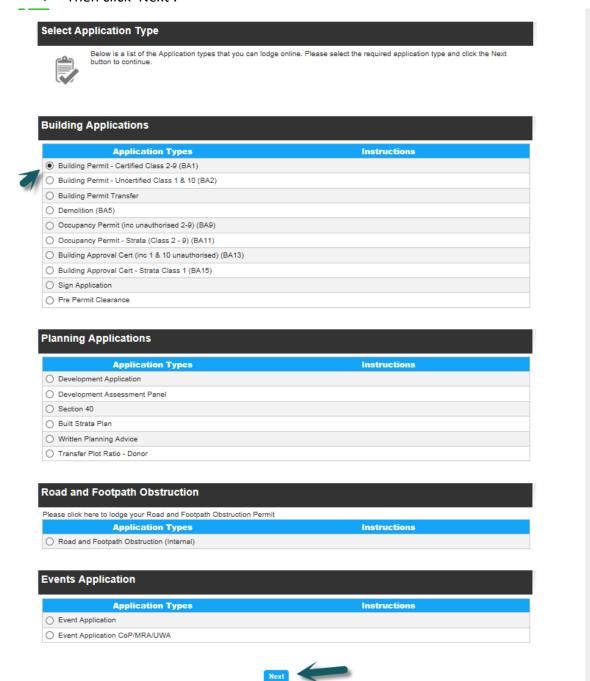


#### > Application Submission Statement

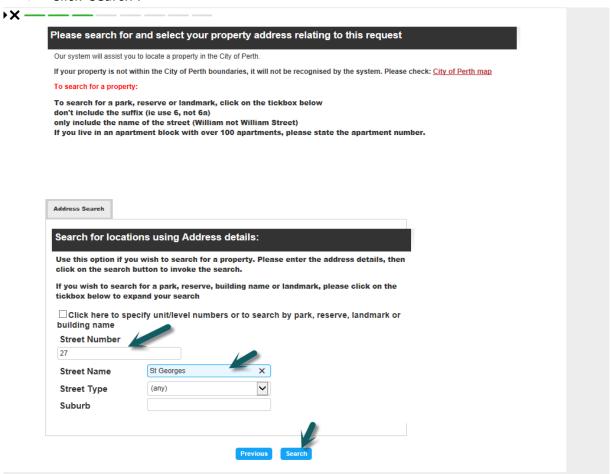


# **How to submit a Building Application**

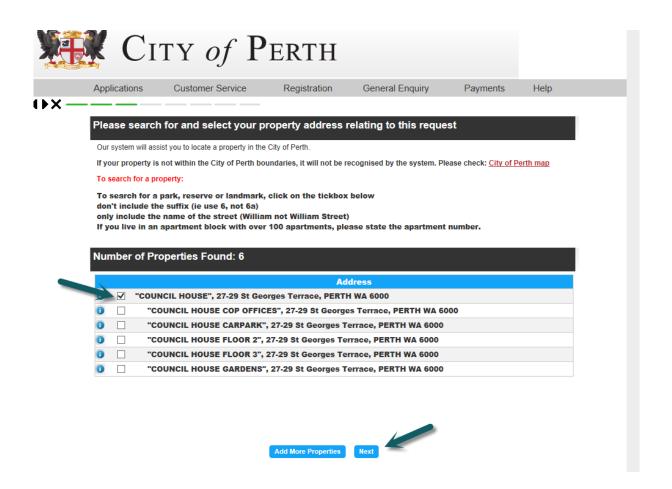
- Log in as a registered user' refer to page 9;
- Select Application Type by clicking within the circle;
- > Then click 'Next'.



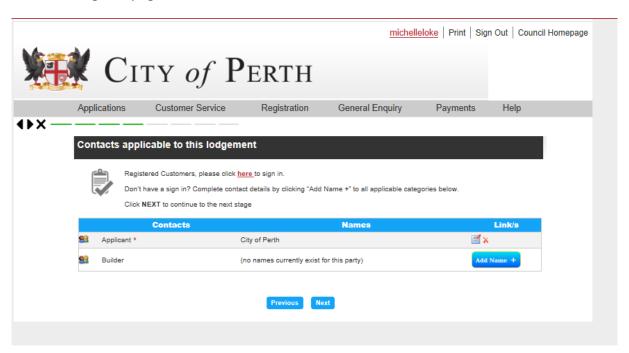
- Add address details;
- Click 'Search'.



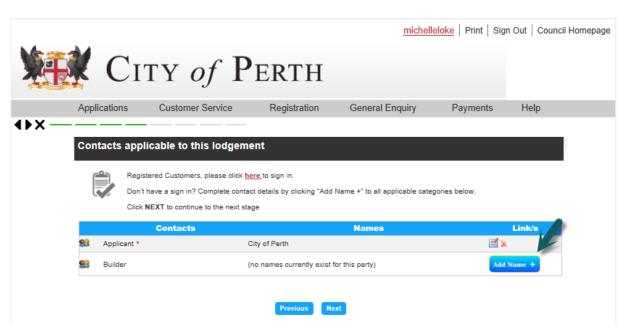
> Tick correct property and click 'Next'.



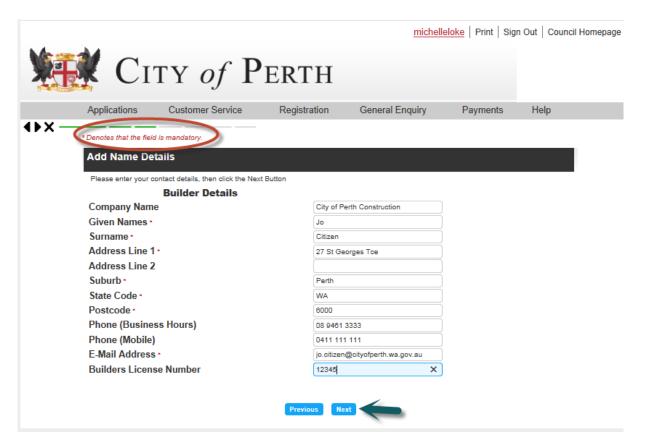
> Being a 'Registered User' you will only need to complete the mandatory fields – refer to user guide page 9.



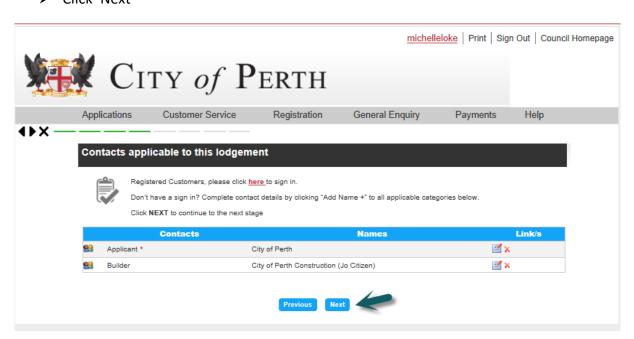
> To complete Builders details click on 'add names'



- Complete requested details;
- Click 'Next'.

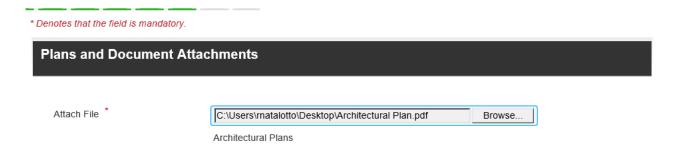


#### Click 'Next'



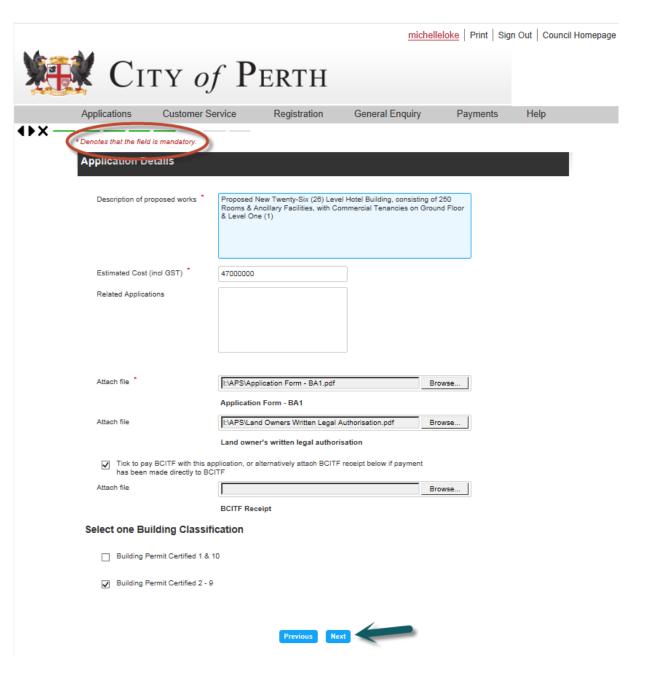
#### Complete required information;

Please ensure that attached document are against the correct file name. That is, Architectural Plans against the attachment box that has the file name Architectural Plan.

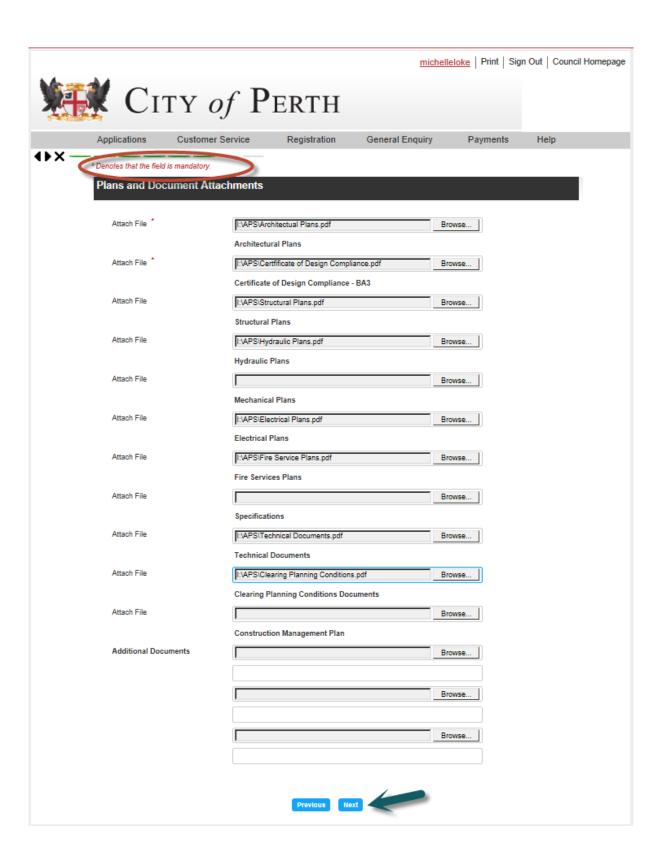


Where there is no file name already recorded against the attachment box please type in what the document is eg: Fire Engineer Report

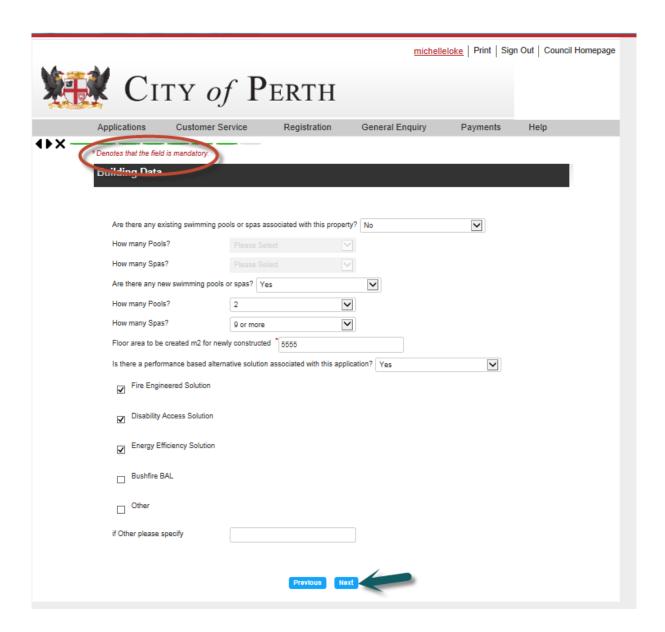
If there are not enough attachments documents please refer to the 'How to Submit Additional Information'



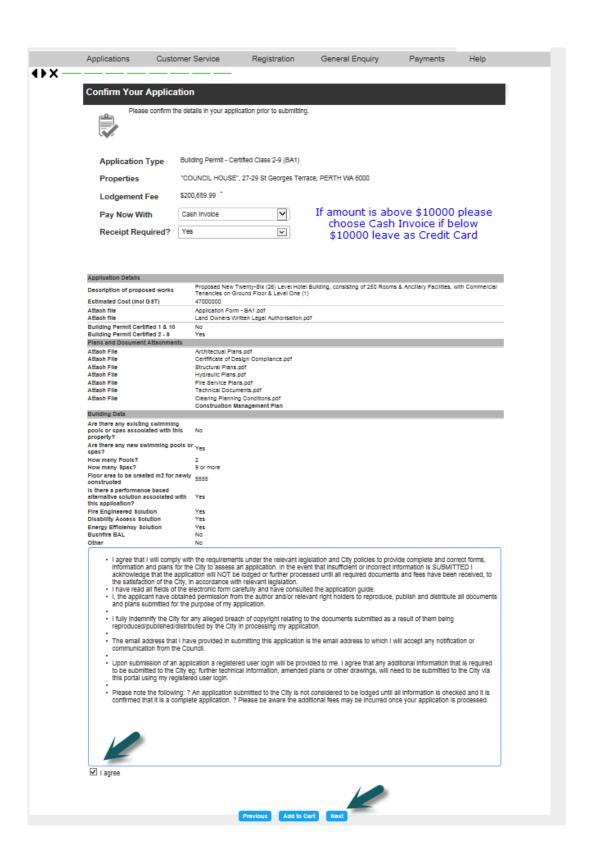
- Click next
- Attach required information;
- Click 'Next'.



- Complete required data;
- Click 'Next'.



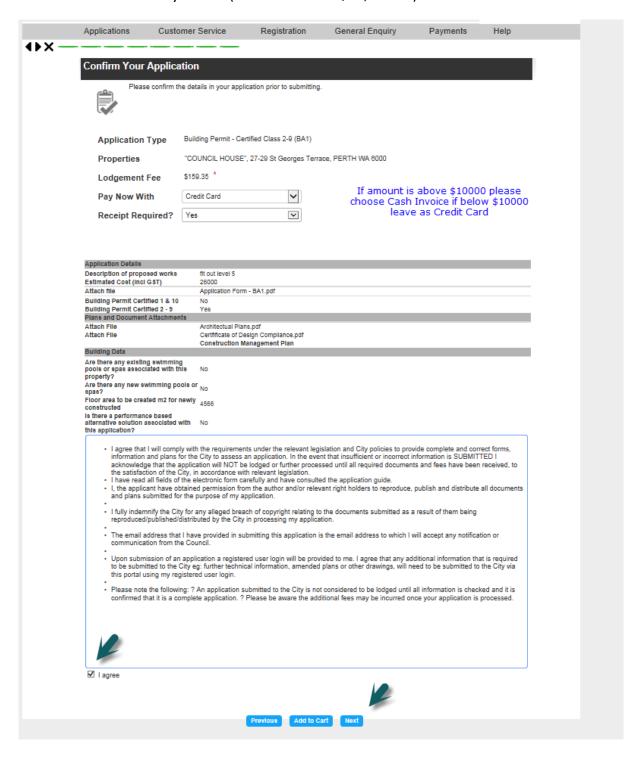
- Check details
- > Check that inputted information is correct;
- ➤ If amount is above \$10,000 please choose Cash Invoice if below \$10,000 leave as Credit payment (If paying by credit card refer to page 44)
- Tick 'I agree' box to accept statement;
- Click 'Next'.



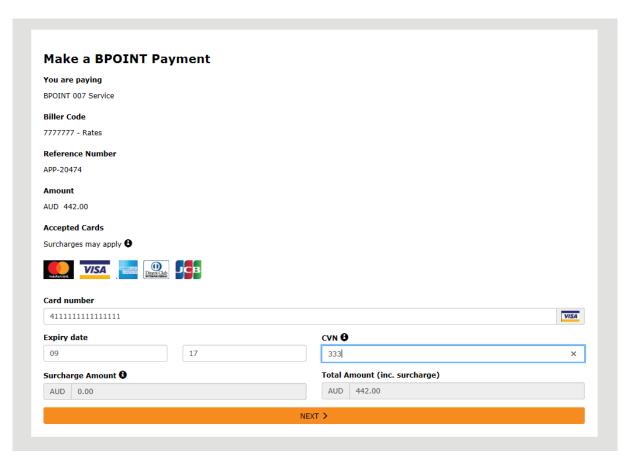
## > Application Submission Statement

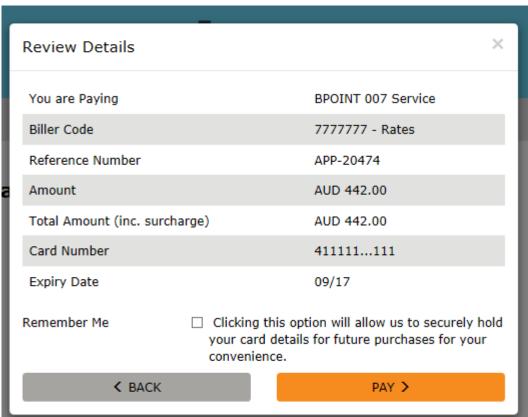


### ➤ If Credit Card Payment – (Amounts below \$10,000.00)



#### Enter Credit Card Details





### > Application Submission Statement



# **Description of Building Class**

Class 1a	A single dwelling being a detached house, or one or more attached dwellings, each being a building, separated by a fire resisting wall, including row house, terrace house, town house or villa unit.	
Class 1b	A boarding house, guest house, hostel or the like with a total area of all floors not exceeding 300m², and where not more than 12 reside, and is not located above or below another dwelling or another Class of building other than a private garage.	
Class 2	A building containing 2 or more sole-occupant units each being a separate dwelling.	

Class 3	A residential building, other than a Class 1 or 2 building, which is a common place of long term or transient living for a number of unrelated persons.	
	Example: boarding-house, hostel, backpackers, accommodation or residential part of a hotel, motel, school or detention centre.	
Class 4	A dwelling in a building that is Class 5, 6, 7, 8 or 9 if it is the only dwelling in the building.	
Class 5	An office building used for professional or commercial purposes, excluding buildings of Class 6, 7, 8 or 9.	

Class 6	A shop or other building for the sale of goods by retail or the supply of services direct to the public.  Example: café, restaurant, kiosk, hairdresser, showroom or service station.	Pottery barn ka.
Class 7a	A building which is a carpark.	Pogal Place car park  Esta Perin @ Open 7 Days
Class 7b	A building which is for storage or display of goods or produce for sale by wholesale.	
Class 8	A laboratory, or a building which a handicraft or process for the production, assembling, altering, repairing, packing, finishing, or cleaning of goods or produce is carried on for trade, sale or gain.	

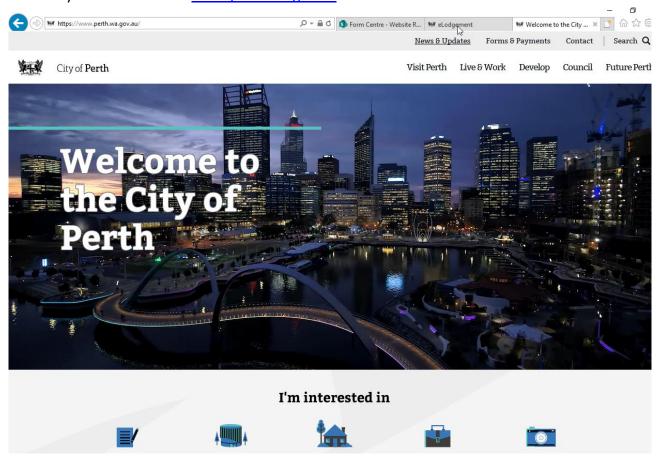
Class 9a A building of a public nature	A health care building, including those parts of the building set aside as a laboratory.	Perth Children
Class 9b	An assembly building, including a trade workshop, laboratory of the like, in a primary school or secondary school, but excluding any other parts of the building that are of another class.	
Class 9c	An Aged care building.	
Class 10a A non- habitable structure	A private garage, carport, shed or the like.	

Class 10b	A structure being a fence, mast, antenna, retaining or free standing wall, swimming pool or the like.	HAY
Class 10c	A Private bushfire shelter.	

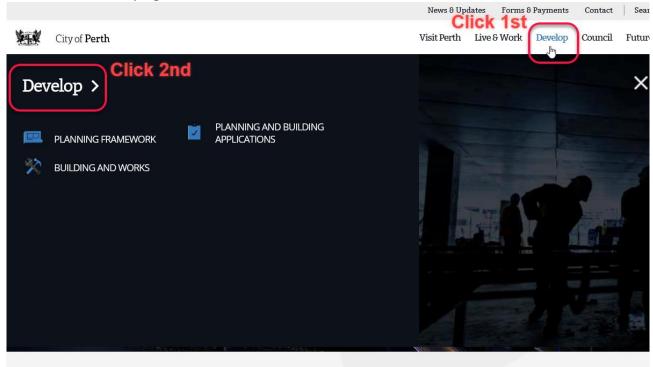
# **If your Session Times Out**

As a Registered User your information will be saved, just login again and proceed from where you left off.

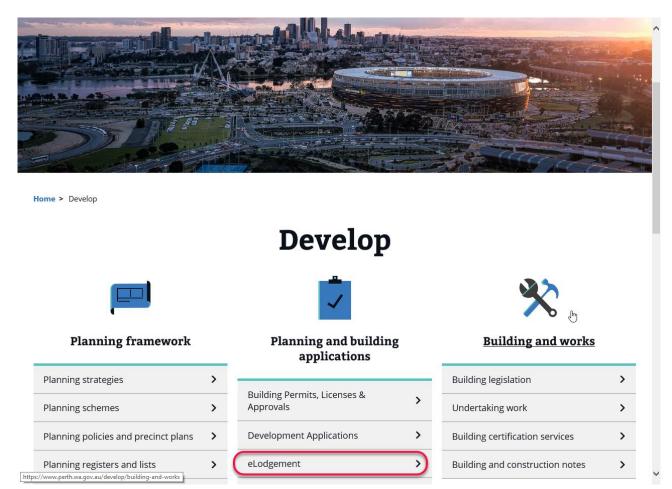
> Go to City of Perth website: www.perth.wa.gov.au



- Click Develop;
- Click Develop again



➤ In the middle column, "Planning and building applications" – click "elodgement"



### Scroll down to box stating "By clicking here you agree to the terms and conditions and can now start submission"

The email address that I have provided in submitting this application is the email address to which I will accept any notification or communication from the Council.

Upon submission of an application a registered user login will be provided to me. I agree that any additional information that is required to be submitted to the City e.g. further technical information, amended plans or other drawings, will need to be submitted to the City via this portal using my registered user login.

#### Please note the following:

- · An application submitted to the City is not considered to be lodged until all information is checked and is confirmed that is complete and correct.
- Please be aware that additional fees may be incurred once your application is processed e.g. estimated value of works submit is incorrect, works bond.

By clicking here you agree to the terms and conditions and can now start submission.



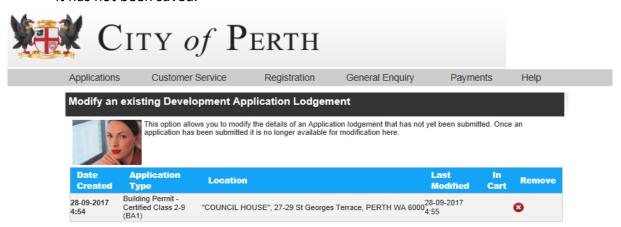
#### Paying a planning and building application fee

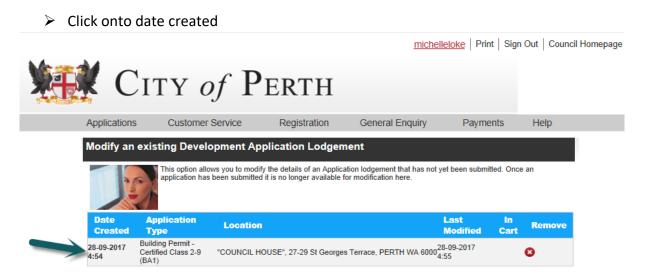
You can make a payment for an application to the Development Approvals Unit by one of the following methods:



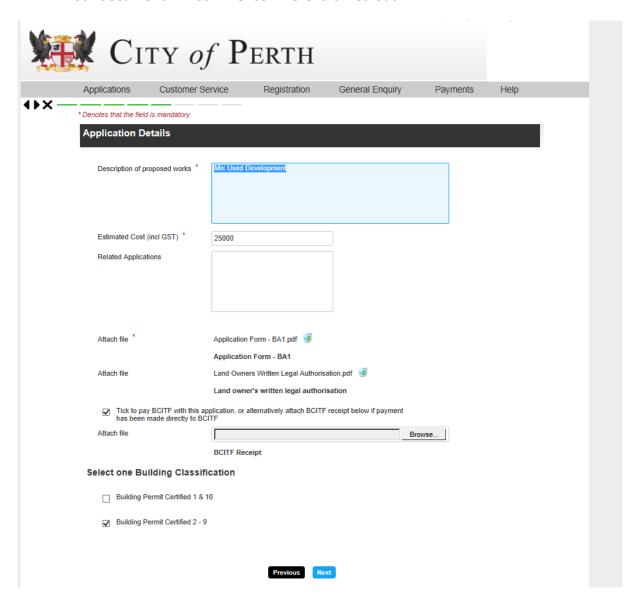
- In person at Council House, Ground Floor, 27 St Georges Terrace, Perth. Payments can be made by cash, cheque, EFTPOS or by Credit Card. \* Cashier hours — Monday to Friday, 8am to 4.30pm (excluding public holidays)
- By mail to City of Perth, GPO Box C120, Perth WA 6839.

- Registered User 'sign in';
- Hover over 'Applications' in the bar;
- Click onto 'Edit Application';
- Your incomplete application submission will be listed. Please note if it is not listed it means it has not been saved.





> Your document will commence where it 'timed out'.

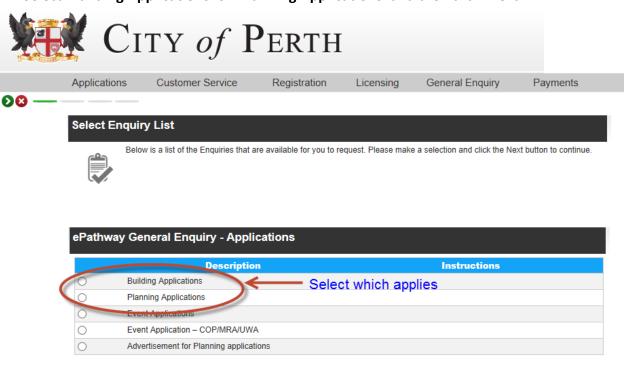


# **How to Submit Additional Information**

Hover over General Enquiry and click 'Application Enquiry'.



Select 'Building Applications' or 'Planning Applications' and then click 'Next'.



## > Search for your application

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Applications **Customer Service** Registration Licensing General Enquiry **Payments General Enquiry Search** You can perform a search by selecting one of the available options below, and then entering some or all of the requested details. Select an alternate Planning Applications **Enquiry list** Address Search Formatted Number Search Search for locations using Address details: Use this option if you wish to search for a property. Please enter the address details, then click on the search button to invoke the search. If you wish to search for a park, reserve, building name or landmark, please click on the tickbox below to expand  $\square$  Click here to specify unit/level numbers or to search by park, reserve, landmark or building name Street Number **Street Name** Either input the address and press ~ Street Type (any) search OR, press search to provide Suburb you, with an extensive list of applications under your name

Previous

You will now see a listing of the applications you have submitted. Click on the Application Number to see further details.

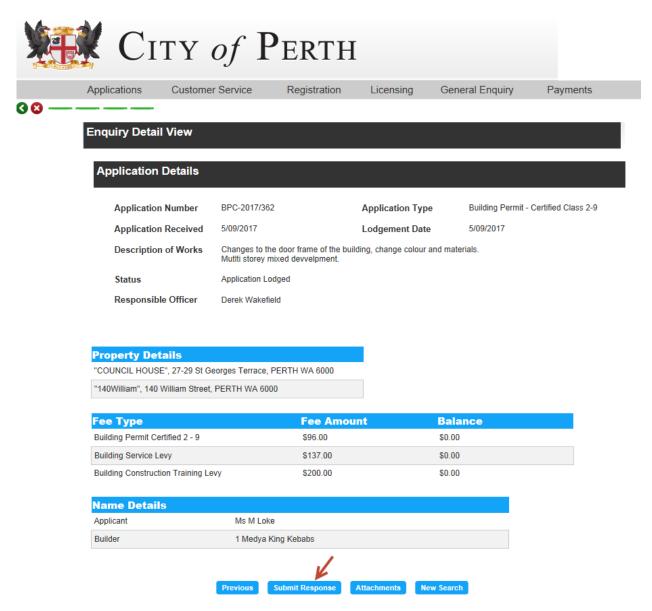


#### **Building Applications**



	Application Number	Location	<u>Status</u>	Lodgement Date
~	BPU-2017/370	"COUNCIL HOUSE", 27-29 St Georges Terrace, PER	Principal Building Surveyor for Allo	7/09/2017
	BPC-2017/362	"COUNCIL HOUSE", 27-29 St Georges Terrace, PER	Application Lodged	5/09/2017
	BPC-2017/356	"COUNCIL HOUSE", 27-29 St Georges Terrace, PER	Application Lodged	4/09/2017
	BPC-2017/349	89-91 Stirling Street, PERTH WA 6000	Principal Building Surveyor for Allo	11/05/2017
	BPC-2017/338	"AMP BUILDING", 140 St Georges Terrace, PERTH	Building Permit Certified Issued	9/05/2017

> Use the blue 'Submit Reponse' button at the bottom of the screen to send documents and questions directly to the City's responsible officer.



- On the Application Response screen, the 'Details' field is mandatory and limited to 250 characters.
  - a. If you need to send correspondence longer than the 250 characters, please save it as a word document or PDF and upload as an attachment.
  - b. Please ensure when submitting documentation that all documents are clearly labelled in the 'Attachment Description' field and the attachment description relates to its conents or purpose.
  - c. Please be advised that this is considered a new session so has another 80 megabyte limit for the attachment upload.



Applications Customer Service Registration General Enquiry Payments Licensing

**GD** 

#### **Application Details**

**Application Number** BPC-2017/362

Location "COUNCIL HOUSE", 27-29 St Georges Terrace, PERTH WA 6000

Status Application Lodged **Lodgement Date** 5/09/2017 12:00:00 AM

\* Denotes that the field is mandatory.

#### Application Response

Please ensure that the attachment description relates to its contents or purpose.

(Example: Traffic Management Plan, Development Plan, Liquor Licence, Site Plan, Form 1: Application to construct, extend or alter a public building, Certificate of Design Compliance.)

Note: This field can take up to 250 characters maximum. For additional information, please provide an attachment below.

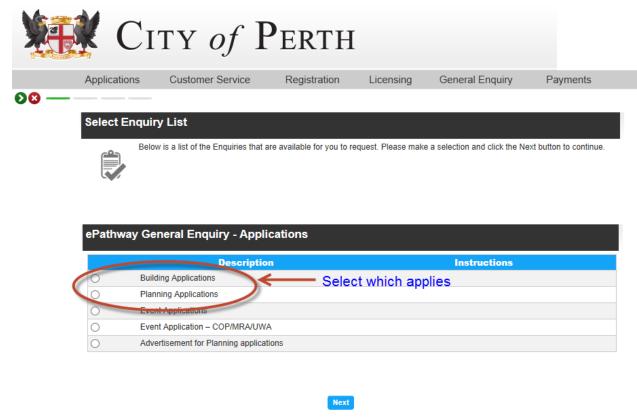
Application Response					
Details *					
Attachment					Browse
Attachment Description					
Attachment					Browse
Attachment Description					
Attachment					Browse
Attachment Description					
	Previous	Next	Add More Attachments	View Attachments	

# **How to Track an Application (Status Enquiry)**

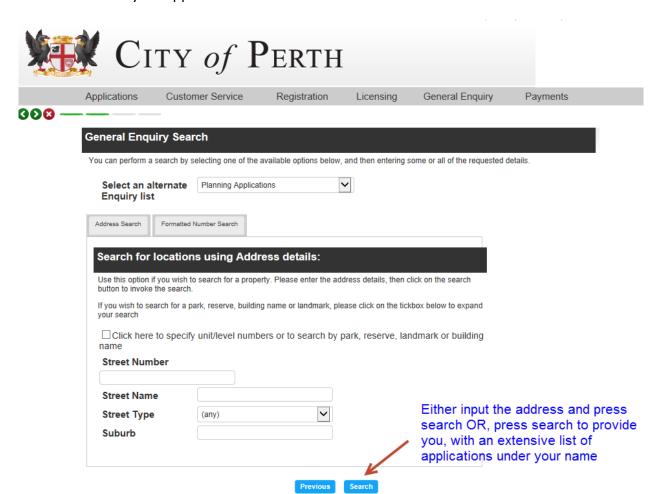
Hover over General Enquiry and click 'Application Enquiry'.



> Select 'Building Applications' or 'Planning Applications' and then click Next.



## > Search for your application



You will now see a listing of the applications you have submitted. Click on the Application Number to see further details.



#### **Building Applications**



	Application Number	Location	<u>Status</u>	Lodgement Date
~	BPU-2017/370	"COUNCIL HOUSE", 27-29 St Georges Terrace, PER	Principal Building Surveyor for Allo	7/09/2017
	BPC-2017/362	"COUNCIL HOUSE", 27-29 St Georges Terrace, PER	Application Lodged	5/09/2017
	BPC-2017/356	"COUNCIL HOUSE", 27-29 St Georges Terrace, PER	Application Lodged	4/09/2017
	BPC-2017/349	89-91 Stirling Street, PERTH WA 6000	Principal Building Surveyor for Allo	11/05/2017
	BPC-2017/338	"AMP BUILDING", 140 St Georges Terrace, PERTH	Building Permit Certified Issued	9/05/2017

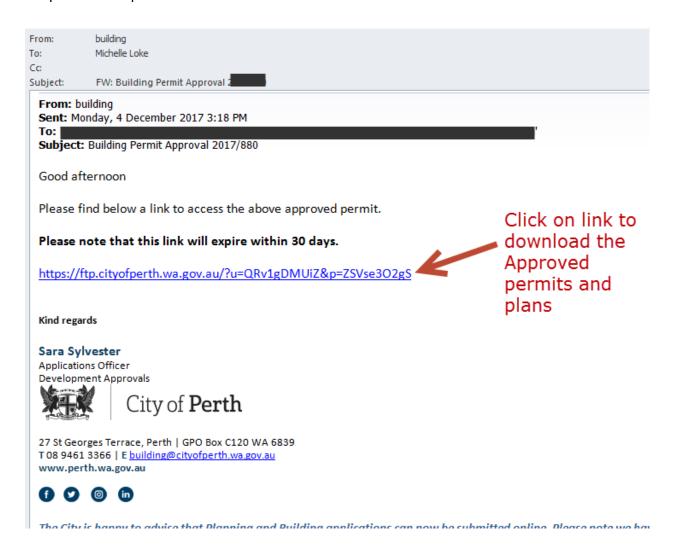


# **How to Pay Outstanding Fees**

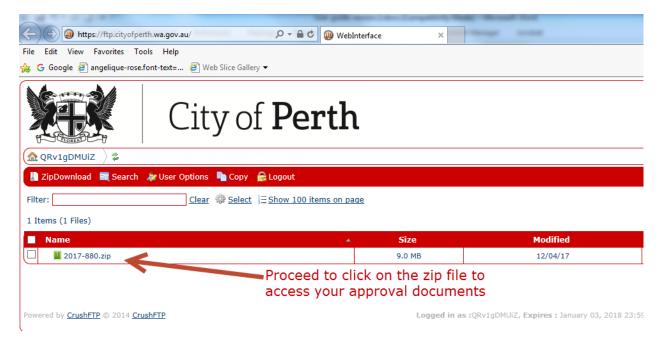
- > Credit Card limit is \$10,000.00
- > Fees that are over \$10,000 can be EFT or by cheque.

# **How to Retrieve Final Approval Documents and Approved Plans**

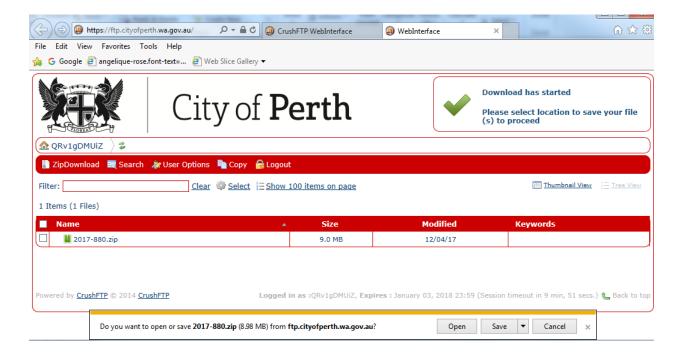
- > Final Approved Document and Plan that are not big in size (less than 20mb) will be emailed once approved.
- Large size application will be emailed with a link where you can download the approved permits and plans



> Clicking on the link from the email will bring you to the City of Perth's FTP website where you can access the approved documents:



> Save the approval documents in your preferred file. Please note this link will only be available for 30 days so please save it to a safe place.



# **Assistance**

### **Submission of Building Applications**

If you have any enquiries relation to the content of information to be submitted when lodging a building related application, please refer to the City's website: www.perth.wa.gov.au (refer applications, online forms) or contact the Application Team on <a href="mailto:building@cityofperth.wa.gov.au">building@cityofperth.wa.gov.au</a> or 9461 3366

#### **Submission of Planning Applications**

If you have any enquiries relation to the content of information to be submitted when lodging a planning related application, please refer to the City's website: www.perth.wa.gov.au (refer applications, online forms) or contact the Application Team on <a href="mailto:planning@cityofperth.wa.gov.au">planning@cityofperth.wa.gov.au</a> or 9461 3352