



City of Perth

City Emergencies

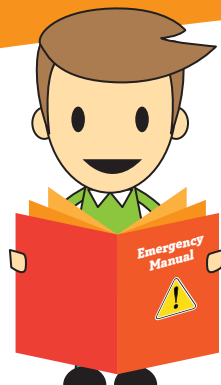
**Are you  
prepared  
Perth?**

VISITORS



# Welcome to our beautiful City of Perth.

By world standards Perth is a safe city. However, emergencies such as fires, explosions or accidents can happen anywhere, anytime. To help keep our community and visitors safe, read the information below so you know what to do if there is an emergency.



- Read safety information for the building you are staying in.
- Look for the escape routes, stairways and exits.



## Emergency Help

Phone **000** for a life threatening emergency anywhere in Australia. This is a free call with no charge or fee for services to attend.



You will be asked if you need help from:

**Fire** – If you see or smell smoke or you can hear the smoke alarm.

**Police** – If your safety is in danger, or an accident or crime is occurring.



**Ambulance** – If someone is hurt, unconscious, has chest pain or can't breathe.

## Download the Emergency + app

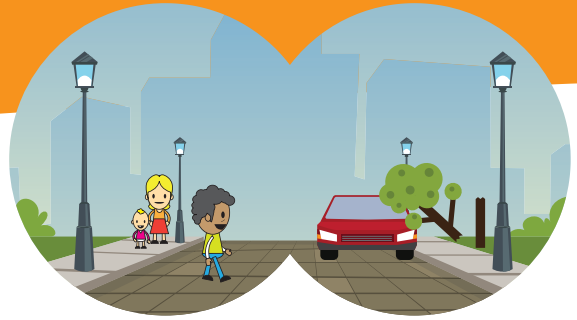
This will provide emergency phone numbers and show your location (using GPS)

[emergencyapp.triplezero.gov.au](http://emergencyapp.triplezero.gov.au)



Contact reception if there is no power, water or gas.

# If there is an emergency, follow these four steps



## 1 Gather information

- Look outside.
- Listen to what is happening around you.
- Tune in to AM radio 720 ABC or 882 6PR.
- Check online <http://emergencyaus.info/map>. Use this anywhere in Australia.

## 2 Call for help

- Fire, Police or Ambulance - 000
- State Emergency Service (SES) - 132 500 (flood, storm damage)

## 3 Act. Decide what you should do

- Listen to instructions from emergency service officers, rangers and staff.
- Do you need to evacuate? Know your exit routes, including stairs.
- Do not use the lifts.
- Is it safer to stay? Often it is best to stay and shelter in place.
- Help other people where possible.

## 4 Review

- Review the emergency to see if the situation is changing. Listen to official updates from emergency services on the radio, online and via social media.
- Consider your travel plans and contact your travel agent, airline and embassy if necessary.

## ***More Information***

City of Perth

[www.perth.wa.gov.au/emergency](http://www.perth.wa.gov.au/emergency)

Department of Fire & Emergency Services (DFES)

[www.dfes.wa.gov.au](http://www.dfes.wa.gov.au)

Emergency Australia

<http://emergencyaus.info/map>

## ***Safety & Emergency Contacts - 24 hour services***

<b>Emergency</b>	Fire, Police & Ambulance Life and death	000
<b>WA Police</b>	Police attendance	131 444
<b>State Emergency Service (SES)</b>	Assistance for natural disaster	132 500

**This document is available in alternative formats upon request**

### CONTACT US

Ground Floor, Council House,  
27 St Georges Terrace, Perth.

Tel: 9461 3333

Email: [info.city@cityofperth.wa.gov.au](mailto:info.city@cityofperth.wa.gov.au)

**[perth.wa.gov.au/emergency](http://perth.wa.gov.au/emergency)**



April 2018